

GUELPH RAAC June–December 2017: By the Numbers



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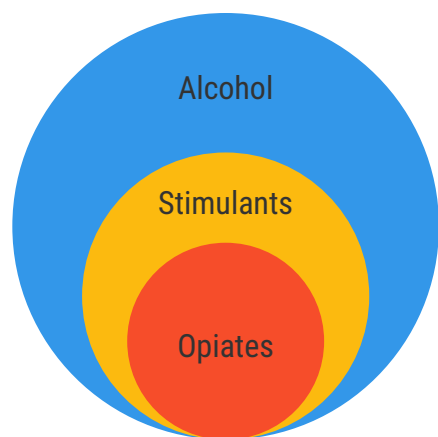
124



UNIQUE INDIVIDUALS SERVED

55% Male, 36% Female, 1% Transgender, 8% Declined.

The majority of patients were evenly distributed between the ages of 20-59, while there were 2 youth and 21 geriatric patients (60+).

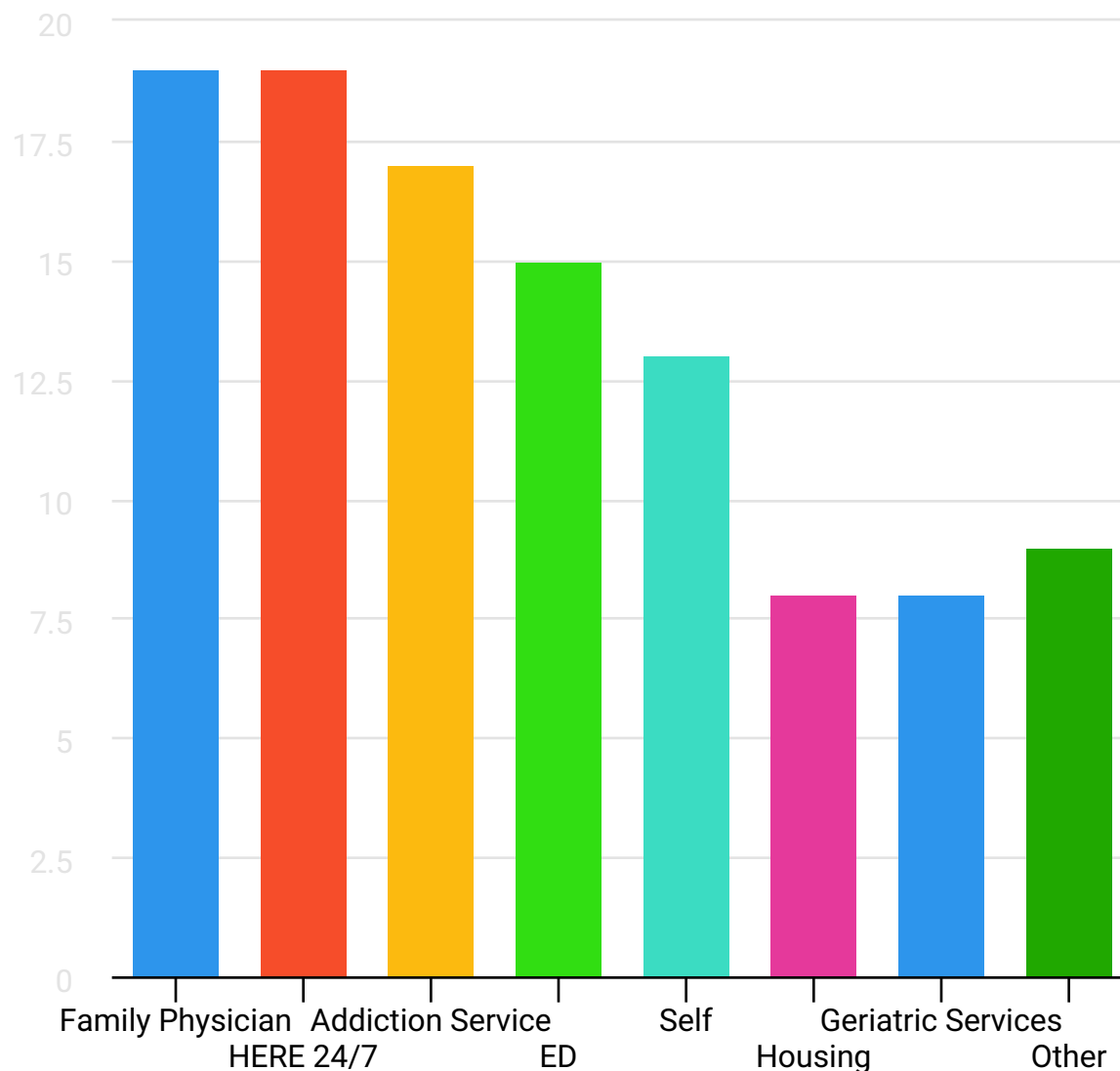


SUBSTANCES USED

Over 50% of patients report alcohol as their substance of concern. The majority of those identifying illicit drug use also report polysubstance use.

PATIENTS REPORT THE RAAC TO BE...

- professionalism
- informative
- excellent
- stigma-free
- fantastic
- supportive
- friendly
- Open
- effective
- accessible
- Honest
- important
- Knowledgeable
- Patient
- nice
- Non-Judgemental
- Welcoming
- Prompt
- Meaningful
- helpful
- Kind
- Sympathetic
- thorough
- comfortable
- understanding
- pleasant



REFERRAL SOURCES

The RAAC has formed effective pathways with a wide variety of referral sources. The majority of referrals are coming from primary and acute care, and addiction and mental health service providers.



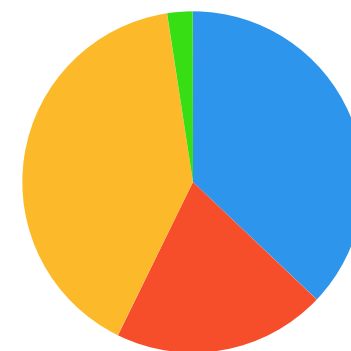
HOUSING

68% of patients report residing in their own home (owned or rented). While 10% report homelessness/shelter reliance.



CONNECTION TO PRIMARY CARE

The majority of patients are connected to primary care allowing for consultation, capacity building, and follow-up.



GFHT No PCP Non-GCHC/GFHT GCHC