

STONEHENGE THERAPEUTIC COMMUNITY

JOB POSTING

PEER OUTREACH WORKER SOS - KITCHENER

POSITION SUMMARY

The role of the Peer Outreach Worker is to have a consistent presence in the community, building relationships with homeless or marginally housed residents who are experiencing mental health and addiction challenges by offering a unique, non-traditional perspective grounded in their own lived experience of addiction. The Peer Outreach Worker provides a sense of hope and practical supports as clients move towards recovery and positive change.

ROLE RESPONSIBILITIES

Reporting to the Clinical Manager - Community Services, and working in collaboration with the SOS Teams, both local and regional, this role is responsible for:

- Using lived experience of addiction to build relationships and to gain trust and credibility with community residents who are disengaged from services, homeless (or precariously housed), and street-entrenched
- Offering ongoing support and connection to these residents to assist them in achieving optimal wellness, as defined by them
- Facilitating linkages and providing information regarding primary care, addictions and mental health supports
- Using a person-centred approach to support community residents to access services that meet their identified needs such as assistance with food, housing and financial issues
- Advocating on behalf of community residents, as appropriate, with other community service providers to enhance access to service
- Providing risk assessment and crisis assessment and crisis intervention as required
- Make referrals to internal and/or external programs or services, as appropriate
- Developing and maintaining referral and follow-up procedures
- Supporting SOS team members to navigate and better understand the health issues of addiction and the associated treatment system
- Networking with community agencies
- Completing all required documentation and reports
- Please note: All services are delivered in an outreach context across a wide variety of locations such as shelters, drop in centers, hospitals, courts, etc.

COMPETENCIES

- Ability to work as part of a multidisciplinary team
- In depth knowledge and understanding of services available in the Waterloo Wellington region
- Knowledge of suicide prevention and crisis intervention strategies
- Strong communication skills and ability to develop relationships based on trust
- Effective conflict resolution skills

- Demonstrated knowledge of and ability to work from a harm reduction perspective, inclusive of abstinence
- Organizational skills, ability to multi-task and make effective decisions
- Ability to maintain high level of confidentiality and work with individuals in a non-judgmental and professional manner
- Knowledge of peer support philosophy and practices an asset

QUALIFICATIONS

- Lived experience of addiction recovery required (mental health recovery experience an asset)
- Completion of Post-secondary education in addictions, social services or a related field
- Minimum of two years' experience providing support to individuals experiencing addiction / concurrent disorders
- Front line experience, crisis management, outreach and experience working for community based organizations

OTHER REQUIREMENTS

- CSC Clearance conducted by PWGS Canada
- Must have valid First Aid/CPR (level C)
- Valid G Driver's License
- Satisfactory Motor Vehicle Record
- Reliable vehicle and willing to transport program participants
- Must provide proof from Insurance provider of 1) at least \$2 million in general liability and 2) have declared scope of vehicle use to Insurance provider

WORKING CONDITIONS

- Some evening/weekend work may be required
- Outdoor work and activities
- Must be able to travel and work in a variety of settings across the Waterloo Wellington LHIN
- Work involves interaction with street involved individuals who are using substances, experiencing mental health issues, and who may have criminal justice involvement

APPLICATION DEADLINE: **We anticipate opportunities will become available shortly and are inviting candidates to apply in advance of an immediate opening.**

Successful candidates will be contacted for interview as soon as a position becomes available.

POSTING DETAILS: This is a full time position.

CONTACT: Please direct resumé and cover letter to Human Resources at hr@stonehengetc.com . Please also indicate the position title on the subject line.

Stonehenge Therapeutic Community accommodates the needs of applicants throughout the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and Human Rights legislation. Should you require it, accommodation can be made at any point, upon request