



CLIENT SERVICE HIGHLIGHTS

Community Powered Care in Action

These outcomes tell powerful stories of hope, connection and resilience. They represent thousands of individuals who have accessed support, built new skills, strengthened relationships, and made positive changes in their lives. Behind every statistic is a person, and behind every person is a community of staff, peers, partners, and supporters working together to ensure compassionate, person-centred care. We are proud to share the impact that these collaborative efforts continue to have across our community.



93.4%

of Stonehenge clients would recommend the program they participated in to others



3,476

Individuals Served

36,352

Face-to-Face Interactions



Residential Services



Supportive Housing



Addiction Medicine & Withdrawal



Community & Justice

Across all four pillars of service, **program staff** were consistently identified as a fundamental strength and a **primary driver of positive participant experiences**.



95%

of clients agreed that staff encouraged them to share their suggestions, opinions, and concerns



93%

of clients agreed or strongly agreed that staff made it easier to talk openly about difficult situations

“ Client, Digital Front Door

The staff are incredible and everyone is so genuine in the care and support they provide. Feeling so safe and not judged is a necessity in recovery and I get that from everyone here.

“ Client, Residential Treatment

I found that counselling sessions really helped me reflect on my life, especially the self discovery summary, which really helped me figure out who I am and what my values in life are.



100% of Peer2Peer survey clients said they gained knowledge or skills related to substance use and reported experiencing positive changes

94% of respondents agreed or strongly agreed that staff connected them to the services and supports they needed

93% of community partners said they intended to use the knowledge/skills provided by STC staff to make evidence-informed improvements to policies, programs, and practice

“ Client, Residential Treatment

Life changing! I came from jail with nothing, and nothing to give. I didn't know how to love myself, even. My impulses were off the chart, and anger was out of hand! After a little care and attention from STC I started looking within...that's when the change began. My mother was becoming proud of me again and allowing me over for Christmas dinner! HUGE!