

## Continuum of Services

At Stonehenge we believe strongly in the voice of lived experience and ensuring that voice drives the design and types of service we provide. Our dashboard highlights client feedback on our services and our goal of ensuring we are providing a breadth and depth of services to meet the needs of individuals experiencing harm related to substance use to help ensure people can access health support where and when they need it.



### Feedback From STC Clients

- 86%** of clients would recommend this program to others.
- 90%** of clients said that staff of the program made them feel more hopeful about their future.
- 83%** of clients said they were connected to the services and supports they needed by STC staff.
- 98%** of clients felt that staff of the program were there for them when they needed them.
- 94%** of clients felt supported and motivated by staff to make healthy changes.
- 86%** of clients said that staff adjusted services based on client needs and preferences.
- 90%** of clients feel that their values, beliefs, and traditions were respected.

\*Percentages are an average across all STC programs.



# Four Pillars of Service



## Residential Services

**88%**

of clients felt that they were able to set meaningful goals, during **Residential Treatment**.

“ Being able to share my thoughts while feeling welcomed, and without being judged. – Client



## Supportive Housing

**75%**

of clients in our **Supportive Housing** program felt staff did everything they could to resolve their housing issues.

“ This program showed me that there are options and more importantly, people you can trust out there.” – Client



## Community & Justice

**78%**

of **Peer2Peer** clients reported receiving the support they needed from Peer Recovery Coach while in the hospital.

“ Staff was super kind, compassionate and understanding. They talked to me as a human being rather than a patient in the hospital.” – Client



## Addiction Medicine & Withdrawal

**100%**

of **Community Withdrawal Support Services (CWSS)** clients reported receiving the support they needed to withdraw at home.

“ This is the longest period of sobriety I have had in over a decade.” – Client

**95%**

of **RAAM** clients reported receiving easy to understand information about how to manage their health concerns.

“ I never had any sense of direction. I always defaulted to drugs and the RAAM has provided me with ways to get better and get healthier.” – Client

