



# PATIENT DECLARATION OF VALUES

**You can expect your health care to include:**



## **PATIENT-CENTRED CARE**

- That understands that you are a whole person,
- Treats you with compassion and respect, and
- Includes your family and support system in your care.



## **A PARTNERSHIP WITH YOUR CARE PROVIDER**

- That shares responsibility and accountability with you,
- Provides care and support to achieve your health goals, and
- Considers all your health needs, connecting you to health and community services.



## **COMMUNICATION**

- That allows you to be heard in a safe and caring environment,
- Provides clear health information that you can understand, and
- Shares open and transparent information with you and your care teams.



## **EQUITABLE CARE**

- That works with you to address your unique needs within the context of the care we are providing
- Strives to eliminate barriers to receiving timely and safe services, and
- Recognizes and strives to eliminate prejudice, stigma, and judgment.



## **CONTINUOUS IMPROVEMENT IN HEALTH CARE**

- That provides you with access to the best quality of care,
  - Increases access to new innovative technology and treatments, and
  - Contributes to your confidence and trust in the health system.
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